

# Privacy Policy

At Quail Valley Club we value our members and take pride in providing you with the best Service. Quail Valley Club collects certain Personal Identifiable Information (PII) about you to facilitate our relationship. We know how much you value your privacy, and we are committed to keeping your information secure. Therefore, we provide this Privacy Policy to outline the information we may collect, how that information may be used, and how we safeguard this information.

## **Information We May Collect:**

Quail Valley Club is committed to protecting the privacy of our members' and guests' personal information. We make every effort to protect all personal information, such as name, address, and member number. The club maintains physical, technological and administrative safeguards to protect personal information. We permit only authorized employees and contractors, including but not limited to consultants, to have access to some or all personal information of our members as needed. We collect data from you and other sources about the products and services you receive from us or our associates which may include the following: Full Name, Address, Home, Work, Fax and/or Cellphone Numbers, Email, Date of Birth, Gender, Professions, Relatives.

We use the information received from you for marketing our products and services you may want, members' statements, and providing continuing services.

## **Disclosure of Information to Third Parties:**

Quail Valley Club Information may be shared with or obtained by third party service providers who provide us with services such as: members' website, credit card processing, ACH payments, or reservations. We believe these providers exercise

reasonable care to protect your personal information and all third-party contracts restrict the use of your personal information to the purposes for which it was provided to them.

Your personal information may also be disclosed, if necessary, as required by law or regulation, to comply with legal, regulatory or administrative requirements of any governmental authorities, to comply with a court order, subpoena, search warrant or other valid legal process, in connection with any legal action, claim or dispute and for the protection of persons or property.

Quail Valley Club will not sell, rent, or lease your Personally Identifiable Information (PII) to others.

Quail Valley Club retains employee and customer information for as long as is necessary for business purposes, or as legally required by appropriate state, federal and regulatory bodies. Past that period, records, both physical and electronic, are destroyed.

### **Information Security:**

Your information is stored on servers that are protected against unauthorized access through the use of safeguards such as “firewalls” and encryption. Any payment transactions will be encrypted. We take all reasonable precautions to safeguard your personal information, whether the information is stored electronically or otherwise. We use security safeguards to protect personal information from unauthorized access. We have policies and procedures in place to set forth physical, administrative and technological safeguards around data security. We train our employees in these policies and procedures.

**Use of our Website:**

Cookies are information placed on your computer to identify you when you return to our site, help you to login and navigate our site. Our site uses cookies as first or third-party entries to monitor entry to and exit from our site and to control traffic, usability and display of pages. We also use cookies for administrative purposes.

**Links to Other Websites:**

Quail Valley Club's website, along with electronic communications, may contain links to third party sites. These links are provided for convenience purposes and are not under the control of Quail Valley Club. The site does not make any representations and warranties, express or implied, regarding the content of any of these linked sites. We strongly suggest you review such third party's privacy policies before providing any data to them.

**Your Rights:**

Quail Valley Club offers transparency in the personal information that we collect and maintain. Members can contact us at any time to review, update and/or correct any personal information that we may have. Please contact the membership department to update your information at any time.

**Changes to Our Privacy Policy:**

We reserve the right to modify or change this Privacy Notice at any time. Any such change, update, or modification will be effective immediately upon release, and reflected with the updated Date Modified. Additionally, we may occasionally amend this Privacy Policy in order to meet changes in the regulatory environment, business needs, or to satisfy the needs of our members and guests.